

## *Dear Kidssentials Parents,*

We hope this email finds you and your family safe and well.

In these unprecedented difficult times none of us know when school will resume.

We have taken the steps to cancel **all** meals you have ordered between the March break and the end of April (4 meal dates offered) and have posted these credits to your online accounts. Please note we had not released the menu for May & June yet, so you would not have placed orders for these dates.

**Credits do not expire and will automatically be applied to the next order you place when school resumes.**

If your child will be graduating this year and does not have a sibling attending a Kidssentials serviced school please contact us by email at [mail@kidssentials.com](mailto:mail@kidssentials.com)

If you cannot use the credit in the fall, please let us know, sending us your name, child's name, school they attend and we will attempt to send the refund to you as soon as possible.

Due to the high volume of online transactions, we can expect delays in processing any requests.

If you wish to discuss this situation further please do not hesitate to reach out to us.

We thank you for ordering Kidssentials and wish you good health in the coming months.

We hope to all be back in school soon.

**Kidssentials**